

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re: Katayoun Atefi et al. : Date: 22 December 2006
Group Art Unit: 3623 : IBM Corporation
Examiner: Johnna Ronee Loftis : Intellectual Property Law
Serial No.: 09/822,592 : Dept. IQ0A/040-3
Filed: 30 March 2001 : 1701 North Street
Confirmation No.: 1255 : Endicott, NY 13760
Title: METHOD AND SYSTEM FOR ASSESSING INFORMATION TECHNOLOGY SERVICE DELIVERY

Mail Stop RCE
P.O. Box 1450
Commissioner for Patents
Alexandria, VA 22313-1450

Dear Sir:

Transmitted herewith for filing is an Amendment/Response in the above-identified Application.

☒ No additional fee is required.
☐ The filing fee has been calculated as follows:

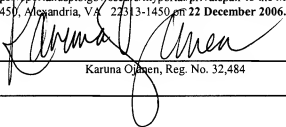
	Claims Remaining After Amendment	Highest Number Previously Paid For	Present Extra
Total	17	- 20	0
Independent	2	- 3	0
<input type="checkbox"/> First Presentation of Multiple Dependent Claim			

Other Than Small Entity

Rate	Additional Fee
x \$ 50.00=	\$ 00.00
x \$200.00=	\$ 00.00
\$360.00	\$ 00.00
TOTAL	\$ 00.00

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Karuna Ojha, Reg. No. 32,484

END920000117US1
Serial No. 09/822,592

Deposit Account Authorization:

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☒ Any additional filing fees required under 37 C.F.R. §1.16.

☒ Any patent application processing fees under 37 C.F.R. §1.17.

Date: 22 December 2006

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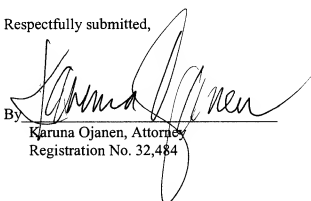
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PATENT TRADEMARK OFFICE

Customer No. 54,462

Respectfully submitted,

By


Karuna Ojanen, Attorney
Registration No. 32,484

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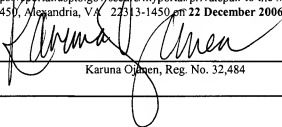
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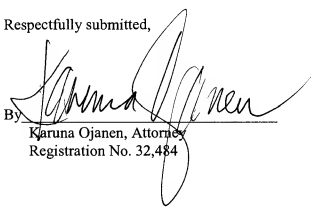
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